



Coordination Office at the District Administration

45657 Recklinghausen
Kurt-Schumacher-Allee 1

☎ Ms. Labisch 02361 53-2026
☎ Ms. Henning 02361 53-2639
✉ bip@kreis-re.de

Castrop-Rauxel:

☎ 02305 106-2583
E-Mail:
bip@castrop-rauxel.de

Dorsten:

☎ 02362 66-4420
☎ 02362 66-4421
E-Mail:
bip@dorsten.de

Haltern am See:

☎ 02364 933-231
☎ 02364 933-405
E-Mail:
bip@haltern.de

Marl:

☎ 02365 99-2296
☎ 02365 99-2285
E-Mail:
bip@marl.de

Recklinghausen:

☎ 02361 50-2124
☎ 02361 50 2134
☎ 02361 50-2137
E-Mail:
bip@recklinghausen.de

Datteln:

☎ 02363 107-392
E-Mail:
bip@stadt-datteln.de

Gladbeck:

☎ 02043 99-2773
☎ 02043 99-2774
E-Mail:
bip@stadt-gladbeck.de

Herten:

☎ 02366 303-586
☎ 02366 303-270
E-Mail:
bip@herten.de

Oer-Erkenschwick:

☎ 02368 691-326
E-Mail:
bip@oer-erkenschwick.de

Waltrop:

☎ 02309 930-334
E-Mail:
bip@waltrop.de



You can find us at:

District Administration (Kreishaus)
Kurt-Schumacher-Allee 1
45657 Recklinghausen

Your contact persons:

Ms. Labisch
☎ 02361 53 - 2026

Ms. Henning
☎ 02361 53 - 2639

✉ E-Mail: bip@kreis-re.de

Opening hours:

Mon–Thu: 08:30 – 12:00
 13:15 – 16:00
Fri 08:30 – 12:00

By the way:

Appointments by arrangement only.

Stand 05/2026

Kreisverwaltung Recklinghausen



11 x in District Recklinghausen

Independent advisory center for seniors,
people in need of care,
and their relatives



Advisory and Information Center for Care in District of Recklinghausen

Your contact for all matters related to care

Are you looking for support or information on the topic of care or aging in the District of Recklinghausen?

The Advisory and Information Center for Care in the 10 cities of the district is here for you!

Our advisory services are **free of charge** and **independent of any organization**.

The BIP advisors are happy to answer your questions on the topics of care and aging. The legal basis is §6 of the Older People and Care Act (Alten- und Pflegegesetz) of North Rhine-Westphalia (NRW). It states that individuals who are preparing for their own care situation, as well as care-dependent persons and their relatives, are entitled to independent, individualized advice on their rights and available support.

Our goal is to provide the best possible advice and support to people who need care or are caring for others.

What does the Advisory and Information Center for Care offer?



Personal Consultation:

Who can help me obtain everyday aids if I have physical impairments?

What assistive devices are available at all?

Where and how can family caregivers receive support?



Information on care services:

How do I get a care level (Pflegegrad)?

Which benefits from the care insurance fund are available to me?



Support with applications:

What does the care insurance cover? Who pays the rest?

What should I do, if for example, I want to move into a full-time care facility?



Networking with other services:

Which outpatient home care services are available?

Who can help me with household chores?

Who provides me with meals if I can no longer prepare them?



Assistance with finding nursing home placements

Who will care for my relatives when I want to go on vacation?

Where are there available spots in day care and short-term care?

